



**LastMile
DELIVERY**

NEWSLETTER #4

Training for Last Mile Deliverers/Drivers in Safe and Sustainable Urban Areas (TRALMEDES)



MAIN TOPIC

WHAT IS THE PROJECT TO TRAIN LAST MILE DELIVERY DRIVERS/DRIVERS IN SAFE AND SUSTAINABLE URBAN AREAS?

Last mile delivery is the final stage of the shipping process, culminating with the arrival of a package or goods at the customer's destination. It is currently facing challenges in cities due to the rapid evolution of new technologies (APP's, AI, blockchain...), the use of renewable energy sources for the delivery of goods and innovative measures to reduce pollutants, always taking into account new trends and forms of mobility in urban areas, as well as relevant road safety issues. All these new aspects and the evolution of the last mile delivery sector, require innovative practices and open EU education for delivery drivers (and their trainers), as they are the key players in this described ecosystem.



Our project aims to improve the knowledge, skills and professional competencies of last mile drivers/delivery drivers to foster employability and personal development. Our goal is to contribute to the recognition and training of safe and sustainable last mile drivers/delivery drivers with the professional competence required to be hired at European level.



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This project is partially financially supported by Movetia. Movetia promotes exchange, mobility and cooperation within the fields of education training and youth work – in Switzerland, Europe and worldwide. www.movetia.ch.

HOW IS THE PROJECT BEING DEVELOPED?

During these months of the project we have developed IO2 and its main tasks:

IO1 - 3 - TASK 3 - Pilot training

The pilot has been developed and the data received are being processed in order to evaluate the results of the pilot. Surveys were sent to 5 drivers and 5 trainers in each country.



RESULTS

WHAT HAVE WE DONE SO FAR?

A series of surveys have been carried out with drivers and trainers, where a series of questions have been asked about the contents of both the interactive books and the questions presented.

In this way we were able to evaluate the syllabus from a general point of view of its appearance, functionalities and handling.

There are also more specific questions about the modules, advantages and disadvantages of the training method.

In this way we will receive feedback from all the countries where we have partners, being a significant sample as the survey was answered by 5 drivers and 5 trainers per partner country.



ARTICLES

The future of last mile delivery

With the rise of e-commerce and the emergence of new players in the retail sector such as Alibaba or Amazon, an industry that was doomed to disappear with the digital era has been resurrected: the courier and parcel delivery industry.

However, thanks to the emergence of these giants, this industry is more alive and thriving than ever, and has been driven to innovate and evolve. The retail giants have also greatly improved the customer experience in e-commerce, giving rise to the innovation that has put the courier industry in check and is forcing it to reinvent itself: last mile delivery.

<https://lastmilelogisticsops.com/2021/04/19/carla-cargo-loadhog-the-future-of-urban-logistics/>



ABOUT THE PROJECT

This project is being implemented by 7 partners representing 5 different countries:

- From Spain: PONS SEGURIDAD VIAL SL and UNO Organización empresarial de Logística y Transporte
- From Italy: CNA Associazione Provinciale de Pesaro e Urbino and Training 2000 psc
- From Bulgaria: BLA Bulgarian Logistics Association
- From Finland: TYOTEHOSEURA RY
- From Switzerland: SUPSI Scuola universitaria professionale della Svizzera

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www.trainingforlastmile.eu



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